

Are you filling in this questionnaire for ?

Yourself	100%
Your child	
Your spouse or partner	
Another relative or friend	

Which of the following best describes the reason you saw the doctor today ?

To ask advice	8%
Because of a one-off problem	25%
Because of an ongoing problem	8%
For a routine check	8%
For treatment (including prescriptions)	42%
Other	4%
Did not fill	5%

On a scale of 1 to 5 how important to your health and wellbeing was your reason for visiting the doctor today ?

1 - Not very important	
2	
3	9%
4	41%
5 - Very important	50%

How good was your doctor today at each of the following?

a Being polite	
Poor	
Less than satisfactory	
Satisfactory	4%
Good	9%
Very good	86%
Does not apply	1%

b Making you feel at ease

Poor	
Less than satisfactory	
Satisfactory	4%
Good	18%
Very good	72%
Does not apply	6%

c Listening to you

Poor	
Less than satisfactory	
Satisfactory	4%
Good	13%
Very good	81%
Does not apply	2%

d Assessing your medical condition

Poor	
Less than satisfactory	
Satisfactory	6%
Good	13%
Very good	79%
Does not apply	2%

e Explaining your condition and treatment

Poor	
Less than satisfactory	
Satisfactory	6%
Good	13%
Very good	79%
Does not apply	1%

f Involving you in decisions about your treatment

Poor	
Less than satisfactory	
Satisfactory	4%
Good	13%
Very good	79%
Does not apply	3%

g Providing or arranging treatment for you

Poor	
Less than satisfactory	
Satisfactory	4%
Good	9%
Very good	87%
Does not apply	

Please decide how strongly you agree or disagree with the following statements

a This doctor will keep information about me confidential	
Strongly disagree	
Disagree	
Neutral	
Agree	12%
Strongly agree	88%
Does not apply	

b This doctor is honest and trustworthy

Strongly disagree	
Disagree	
Neutral	

Agree	21%
Strongly agree	79%
Does not apply	

I am confident about this doctors ability to provide care

Yes	100%
No	

I would be completely happy to see this doctor again

Yes	100%
No	

Was this visit with your usual doctor

Yes	100%
No	

Are you male or female

Male	42%
Female	58%

Age

Under 15	
15 - 20	
21 - 40	17%
40 - 60	54%
60 or over	29%

What is your ethnic group? Please choose one section from A to

E

A White	66%
B Mixed	
C Asian or Asian British	17%
Black or Black British	
Chinese or other ethnic group	

Then tick the appropriate box to indicate your cultural background

A White	
British	66%
Irish	
Any other white background	

B Mixed

White and Black Caribbean	
White and Black African	
White and Asian	
Any other Mixed background	

C Asian or Asian British

Indian	17%
Pakistani	13%
Bangladeshi	
Any other Asian background	4%

D Black or Black British

Caribbean
African
Any other Black background

E Chinese or other ethnic group

Chinese
Any other